UNLEASH THE POWER OF THE CLOUD WITH A HOSTED DESKTOP

Operation Technical

Innovative Solutions

THE FREEDOM TO WORK ANYWHERE

- Save thousands on I.T. and energy bills
- Enable remote working for your staff
- Receive quality I.T. support 24/7

INTRODUCING THE HOSTED DESKTOP

Using cloud technology, we offer a full desktop experience just as you are used to, but with more flexibility, greater security and better pricing.

Logging into a Hosted Desktop is quick and easy and the experience is the same as using the latest robust Windows® operating system. We offer mobile, multi-device access, high levels of backup and security and no long-term contract.

Microsoft® Office software can be provided as standard and specialist software such as accounts packages can be included as part of your desktop solution.

Write documents with Microsoft Word, send emails, deliver a presentation, browse the web and keep track of your finances. In short, do what you do now, but with the ability to take your desktop anywhere with any iPad, thin client, tablet, notebook, iPhone, Android™ smartphone, BlackBerry® smartphone.

HOW DOES IT WORK?

With a Hosted Desktop, the best result is when you do not even realise you are using it.

Everything you need, from your documents, information, email and applications are the same as usual. The only difference is that they are stored on a virtual computer in a state-of-the-art, highly secure UK data centre.

All you need to access your Hosted Desktop is a PC, Mac, thin client, notebook, tablet or mobile device with a connection to the internet. You simply log in through our website or use an easy-to-install client application.

You are then connected to your Hosted Desktop over a secure, encrypted connection.

And that is it! You can now browse the web, email a colleague or work on a report.

"I have a PC in the office and I have a Mac at home as well as an iPad for on the move. Thanks to the Hosted Desktop I can access Microsoft Windows on my Mac and my iPad. There is no need to worry about incompatibility between operating systems, because all my files are in one location."

Simon Smale, Director, Chartered Accountant

"The Hosted Desktop is a marvellous piece of technology. I can access my Sage accounts at a client's site and make changes instantly."

Andy Steele, Director, Chartered Accountant

HOSTED DESKTOP FEATURES

- Windows 8 style Hosted Desktop
- Choice of Microsoft Office or Open Office
- USB redirection
- SSL encrypted connection
- Fully automated daily backup
- Network and local printing
- Anti-virus included
- 99.99% uptime guarantee
- Fast graphics acceleration
- Full audio support
- Persistent desktop
- Full isolation from other customers

OPTIONAL EXTRAS

- Microsoft Hosted Exchange – Up to 50GB mailbox

WHAT ARE THE BENEFITS?

FULL DESKTOP EXPERIENCE

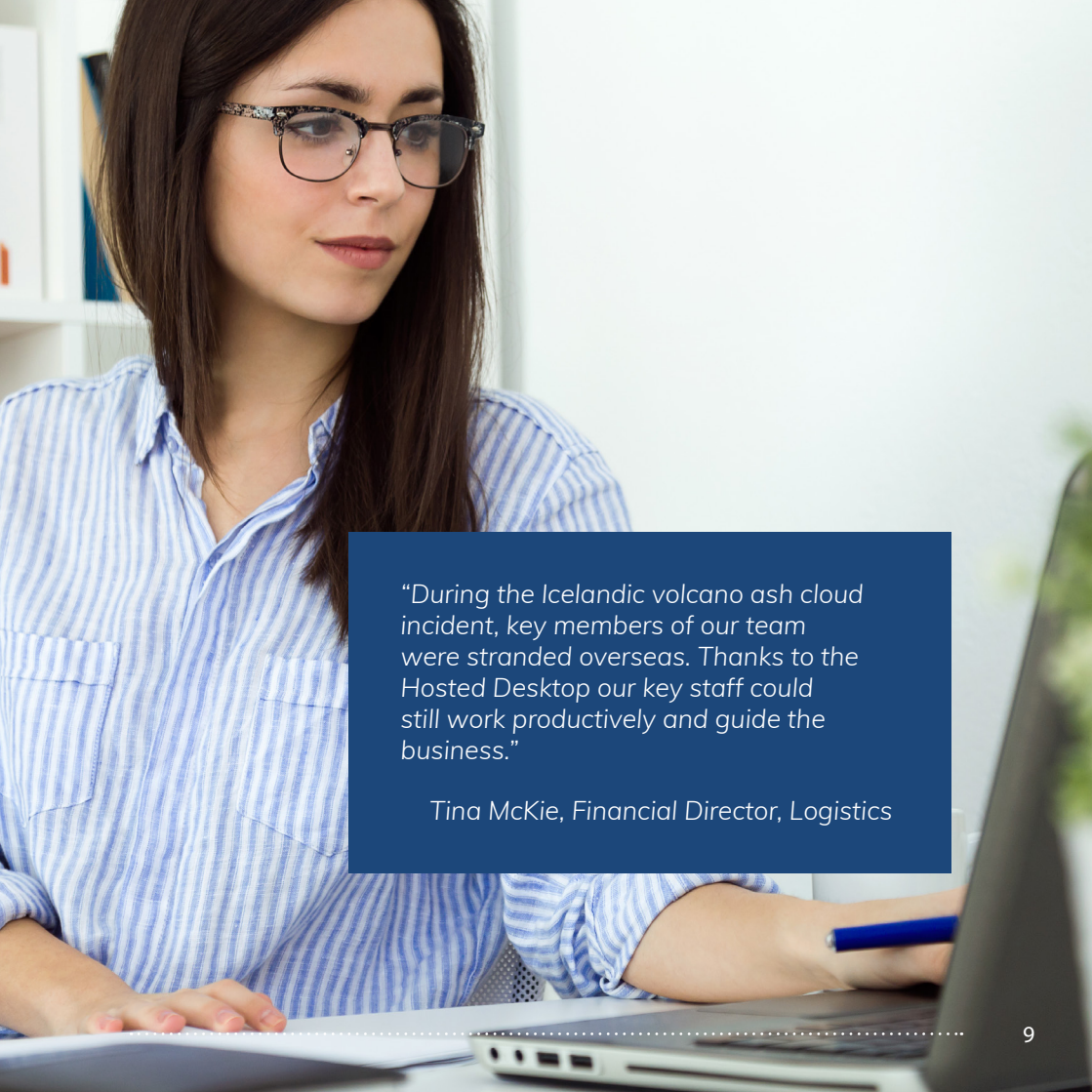
- ✓ Same experience using the Hosted Desktop as your desktop PC
- ✓ Full audio support and fast graphics acceleration
- ✓ Better performance than your desktop PC

FLEXIBLE WORKING

- ✓ Access your data anywhere in the world – at home, on a train or abroad
- ✓ Staff can work and update files on the move
- ✓ Work from home in adverse weather conditions or if the kids are off sick!

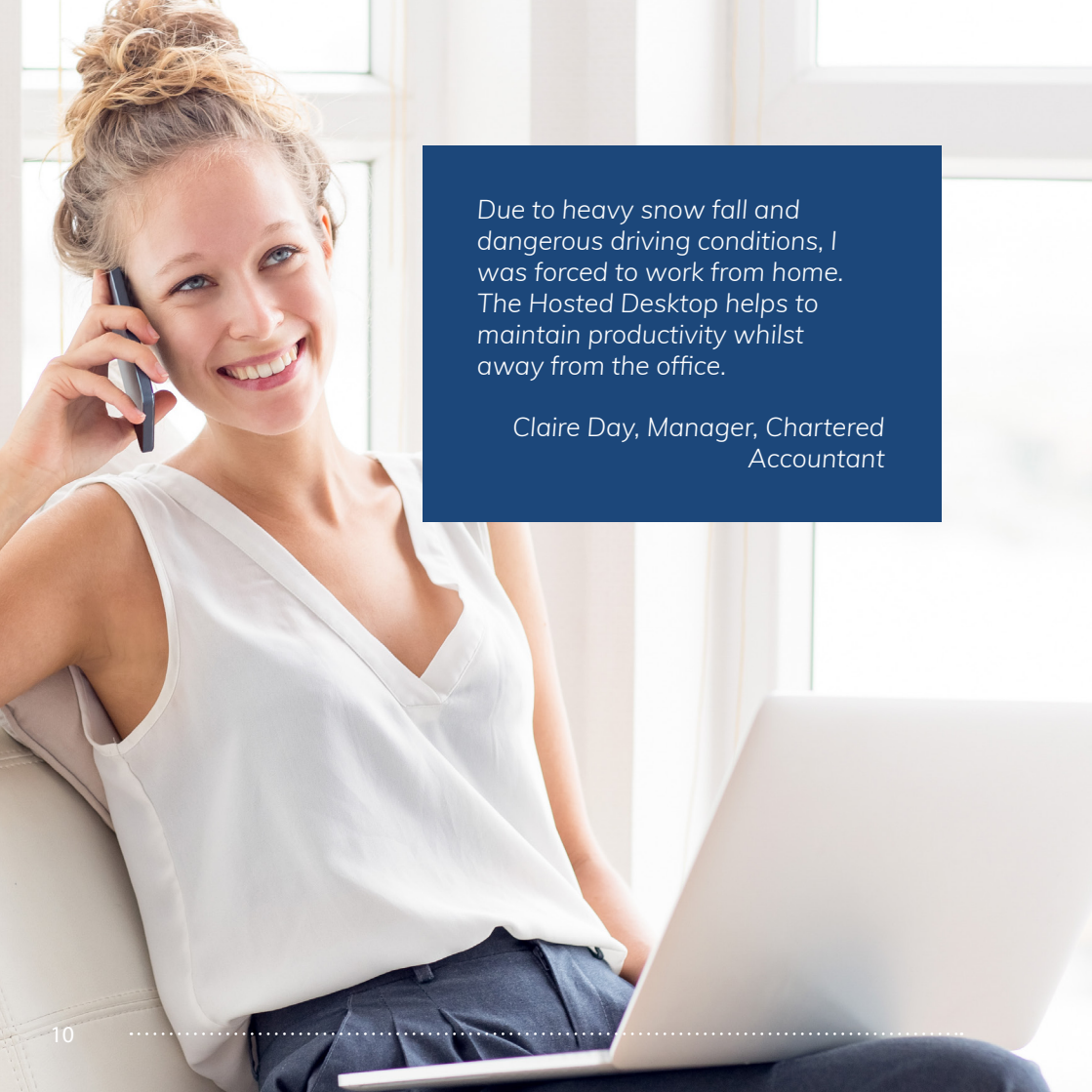
SAVE MONEY

- ✓ Dramatically cut your I.T. costs and energy bills
- ✓ No capital equipment costs
- ✓ Instant I.T. support included in the package
- ✓ Flexible and easy to manage monthly payments
- ✓ No expensive software to buy
- ✓ Lower cost insurance premiums



"During the Icelandic volcano ash cloud incident, key members of our team were stranded overseas. Thanks to the Hosted Desktop our key staff could still work productively and guide the business."

Tina McKie, Financial Director, Logistics



Due to heavy snow fall and dangerous driving conditions, I was forced to work from home. The Hosted Desktop helps to maintain productivity whilst away from the office.

Claire Day, Manager, Chartered Accountant

MORE BENEFITS

SAVE SPACE

- ✓ No need to rent extra office space for servers
- ✓ Thin clients are less than a quarter of the size of a desktop PC

GREEN TECHNOLOGY

- ✓ Use less energy
- ✓ Reduces your company's carbon footprint
- ✓ Fewer PCs sent to landfill
- ✓ Longer product life for thin clients (no moving parts, such as hard disks)

SECURITY

- ✓ Secure, encrypted internet connection
- ✓ Guaranteed data privacy and security
- ✓ Offsite backup
- ✓ Isolated Citrix® / Windows virtualisation technology
- ✓ High availability servers and disk storage
- ✓ 24/7 infrastructure monitoring team
- ✓ No data is stored on your notebook, iPad, PC, etc.
- ✓ Data stored in UK data centres

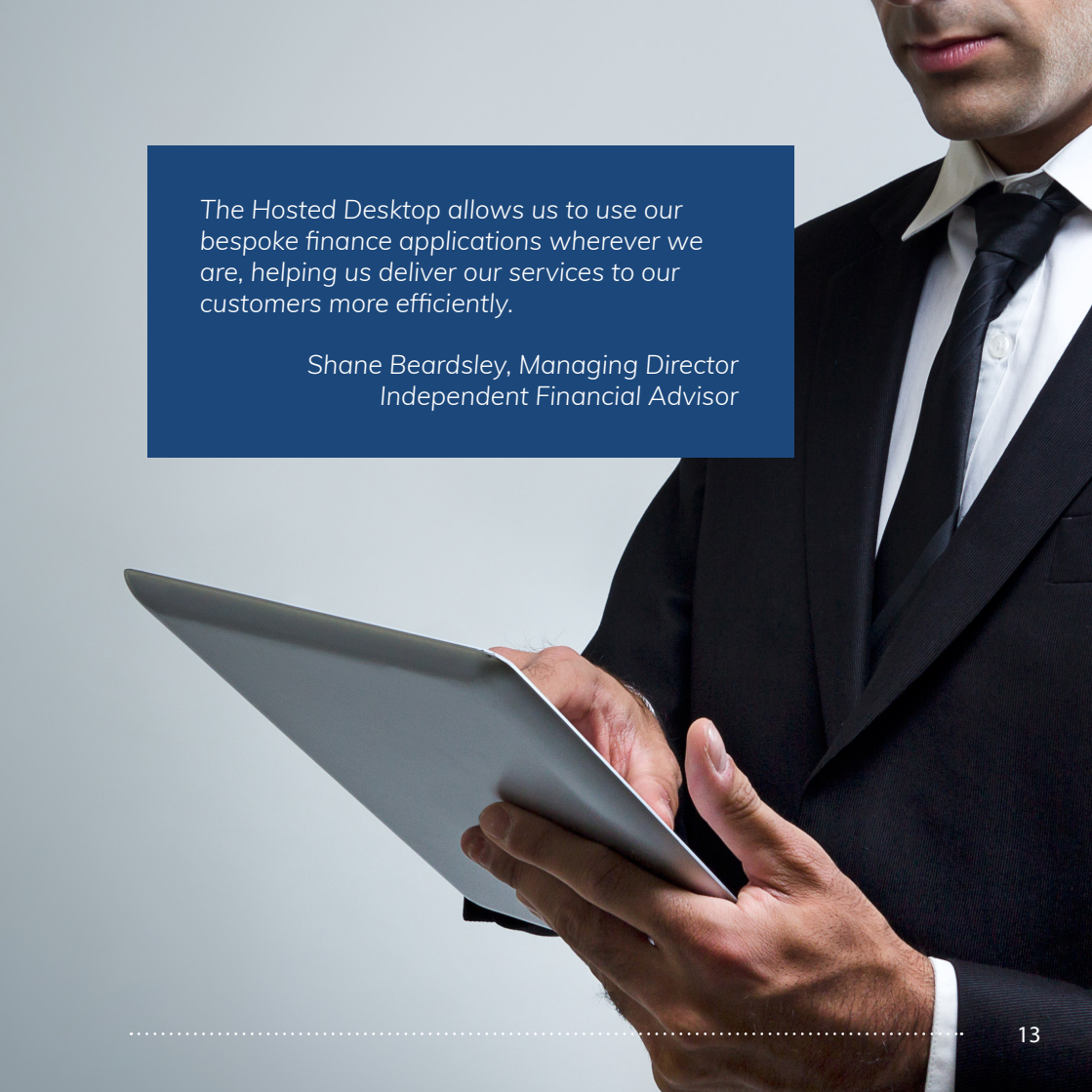
WHICH DEVICES SUPPORT A HOSTED DESKTOP?

Any PC, Mac, Linux machine or BlackBerry smartphone, iPhone, iPad, Android smartphone or other smartphone device is compatible with your Hosted Desktop.

In fact, since our servers provide the processing power, RAM and storage, you can even use older devices that would be unable to run a new operating system.

This is not just economical, it also reduces the amount of hardware being sent to landfills.

Alternatively, you may decide to purchase a thin client. This is a compact PC that uses significantly less energy.



The Hosted Desktop allows us to use our bespoke finance applications wherever we are, helping us deliver our services to our customers more efficiently.

Shane Beardsley, Managing Director
Independent Financial Advisor

The Hosted Desktop provides a fantastic disaster recovery plan, so that if we could not access our office for any reason, we would still be able to continue running our business.

Wayne Barclay, Managing Director, I.T. Services

FAQ

CAN I USE MY OWN APPLICATIONS?

You certainly can. We can add almost any application to your Hosted Desktop. You must ensure you have the correct software license. We may also need to assist you in testing non-standard applications.

CAN I USE LOCAL DEVICES?

Yes of course. You can use almost any USB device including printers, smartphones, external hard drives and flash drives. You can also access your local PC's drives to migrate data to the cloud.

WHAT IF MY INTERNET CONNECTION DROPS?

This happens to us all from time to time. However, we provide expert advice about the best way to add resilience to your internet connectivity. If you lose your connection, when you reconnect, your screen is exactly as you left it, with no loss of data.

WHERE IS MY DATA STORED?

All data is stored in our highly secure UK based data centres. Full daily backups are included as standard and managed by us, allowing you full peace of mind that your data is safe.

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“REDUCE COSTS AND ENABLE PRODUCTIVITY WITH THE FREEDOM TO WORK ANYWHERE”

CALL US
0800 832 1852

EMAIL US
sales@operationtechnical.com

VISIT US
operationtechnical.com

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